### Houston Smoking Ordinance Enforcement



Houston Department Of Health and Human Services

# 270 Complaints Received 9/5/05 to 7/31/06

- Food establishments 68%
  - Restaurant Bars 67%
  - Dining Areas of Restaurants 19%
  - Lounge Bars, Bowling Centers and Bingo Halls 15%
- Non-food establishments 32% (smoking in office buildings, worksites, and 25 ft. from entrance)

### **Complaint Investigation Process**

- · Ordinance defines requirements.
- · Notice of Violation (NOV)
- issued if a violation is found.
  - states the date the violation must be corrected.
  - can be appealed by a business with a hearing request.
  - Most violations are corrected.
- · Citation issued if
  - NOV is not corrected.
  - Smoking is permitted in the dining area of a restaurant.
  - Person refuses to stop smoking in a non-smoking area.

### Smoking Ordinance Enforcement and Education

- · Environmental Investigators
  - Respond to complaints.
  - Conduct consultative site inspections upon request.
- Provide information and interpret the ordinance.
- Sanitarians
  - Ensure compliance with Smoking Ordinance when food permits are issued.
  - Conduct surveys.
  - Distribute information.

## Types of Violations

- Establishment
  - Smoking, sign or ventilation violations.
     Management must ensure their establishment is in compliance with the ordinance.
  - Enforcement by Environmental Investigators.
- Individual
  - · Person smoking in non-smoking area.
  - Enforcement by Environmental Investigators and HPD Officers.

# Establishment Violations 70% of Restaurant Bars in Violation



### Violation by an Individual



### **Restaurant Bars**

- · 70% in Violation
- · 77% Permit Smoking
- Types of Violations
- Absence of "Smoking Permitted" Signs: 55%
- Ventilation: 45%
  - Smoke is pushed or pulled into dining area.
- · Number seats
  - Range 10-85
  - Average 23

### Enforcement

- · Ordinance Compliance
  - All Smoking Complaints: 45%
  - Food Establishments: 36%
  - Non-Food Establishments: 64%
- Enforcement Actions
  - 148 Notices of Violation (NOVs)
  - 7 Citations



### **Food Establishment Complaints**

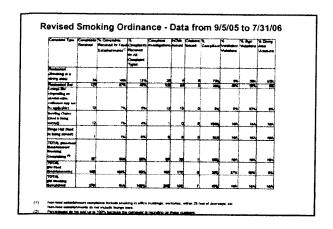
- Types
  - Restaurant Bar: 67%
  - Dining Area of Restaurant: 19%
  - Lounge Bar: 7% (depending on alcohol sales)
  - Bowling Center: 7%
  - Bingo Hall: 1%

### Non-food Establishment Complaints - 32%

Includes smoking in office buildings, worksites, near public entrances and does not include lounge bars.







QUESTIONS ?

# Revised Smoking Ordinance - Data from 9/5/05 to 7/31/06

<u>8</u>	Complaints Received	Complaints % Complaints Received Received for Food Complaints Establishments <sup>(2)</sup> Received for All for All Complaint	% Complaints Received for All Complaint	Complaint Investigations		Citations % Issued Co	% Compliant	% % Sign Compliant Ventilation Violations Violations	% Sign Violations	% Dining Area Violations
restaurant (Smoking in a dining area)	<b>8</b>		13%	26	5	9	73%	% o:	%9E	25%
Restaurant Bar	123	%19	46%	100	8	0		4		
(depending on alcohol sales, ordinance may not be applicable)	13	%1	5%	12	13	0	%0	<b>88</b>	%26	%0
Bowling Center (food is being served)	12	7%	4%		0	0	-			
Bingo Hall (food is being served)	4	1%	%0	0	0	d				
TOTAL (Non-food Establishment Smoking Complaints) <sup>(1)</sup>	87	<b>4</b> 72	32%	99	98					
TOTAL (for Food Establishments)	183	100%		139	112	- 6	36%		√ <sub>0</sub> ας	A/A
TOTAL (All Smoking Complaints)	270	NA	100%	205	148	7	45%			

Non-food establishment complaints include smoking in office buildings, worksites, within 25 feet of doorways, etc. Non-food establishments do not include lounge bars.

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Percentages do not add up to 100% because the computer is rounding up these numbers.